

# Who are we?

## Staff

Lorna Allen -	<b>Communications and Information Officer</b>
Mandy Clarke -	<b>Admin Support</b>
Jesal Dhokia -	<b>Strategic Partnerships Manager</b>
Ray Emmans -	<b>Funding Advisor</b>
Dave Furze -	<b>Procurement Implementation Officer</b>
Warren Feagins -	<b>ChangeUp Co-ordinator</b>
Shaheen Kaiser -	<b>Training and Events Officer</b>
Ramesh Kukar -	<b>Chief Executive Officer</b>
Carmel O'Brien -	<b>Office Manager and Finance Development Worker</b>
Davina Lacey -	<b>Development Team Leader</b>

## Council of Management

Eleanor Cryer, MBE -	<b>Chairman</b>
David Killick -	<b>Treasurer</b>
Shelagh Cuell	(resigned 16.3.11)
Janine Edwards	
Jacqueline Flynn	
Allen Walker	
Dele Williams	
Cllr. Arvind Dhaliwal	(Observer)

## Volunteer

Dolores Summers -	<b>Bookkeeper</b>
-------------------	-------------------

## Contact details

Slough CVS  
27 Church Street, Slough  
Berkshire, SL1 1PL

01753 524176  
enquiries@sloughcvs.org.uk  
www.sloughcvs.org.uk  
twitter.com/sloughcvs

## Annual Review

April 2010 - March 2011



**“SCVS is a friendly organisation, staffed by people that are always willing to help and who are generous with both their time and their expertise. We are grateful to them for their continued support.”**

RD, Aik Saath

## At a glance facts

In 2010 - 11, Slough CVS...

worked with 35 new groups

its funding support has led to £1,357,145 of funding being awarded to Slough organisations, an increase of over £1 million

Slough CVS worked in partnership with statutory organisations to run events such as Funday Sunday and also to promote the Census in Slough

# Key Achievements 2010 -11

- Booking SCVS training courses has been improved through the use of Eventbrite, an on-line event booking system.
- Participation events this year included Funday Sunday which raised £2309.10 for six local charities, Disability Awareness Day and The Big Society event.
- SCVS presented the Slough Quality Protects programme to 50 commissioners at a Department for Education conference.
- The Resource Centre project has been granted planning permission for substantial extension works to the 29 Church Street site.

## Our Work 2010 - 11

### Development Work

The organisational development team delivered 245 one-to-one sessions to over 158 different organisations.

SCVS worked with 35 new groups.

SCVS Governance project has helped 36 local organisations to resolve specific governance issues.

The Finance Worker continues to develop appropriate high level training courses and has begun work on a DVD 'Budgeting for Projects'

### Funding

Dedicated funding support service.

SCVS funding support has led to £1,357,145 of funding being awarded to Slough organisations.

There have been 61 advice sessions specifically targeted on finance.

SCVS ran the 13th Funding Fair (in conjunction with our colleagues in Bracknell Forest and Windsor and Maidenhead) Joe Saxton from NFP Synergy presented an innovative workshop looking at impact, communications and trusteeship.

### Internal

SCVS has been working towards a NAVCA Quality Award.

### Informing the sector

SCVS produced four copies of Newslines with a distribution of 413. Funding newsletters have also been sent regularly over the year through Mailchimp, an email-marketing service. Groups are informed through the SCVS website and by regular e-mails.

Slough CVS is using Social Media tools Facebook and Twitter.

### Strategic and Partnerships

Among the licenses purchased for Slough Quality Protects are those purchased by the Royal Borough of Windsor and Maidenhead and Berkshire Sports.

A joint event between the Children and Young Peoples Forum and the Community Care Forum on 'The Big Society' proved to be very successful with 91 attendees.

SCVS remains a key partner of Slough Focus and maintains relationships with Slough businesses.

### Training

The sector training programme has delivered 29 training sessions to 293 individuals from 193 voluntary groups, an increase from last year.

Eventbrite is used to enable groups to have an additional method of booking SCVS training courses.

# What our groups said about us in 2010 - 11



“Slough Quality Protects has assured that Parvaaz Project – TAHA is providing a professional and high quality service. I would like to thank the Slough Council for Voluntary Service for all their help and support to go through the process of achieving the Platinum Award.”

GM, Parvaaz Project

“On behalf of the Slough and District Civic Society, I wish to thank you for all the invaluable help and advice you have given to us in our changeover to a Company by Guarantee. We are all aware that without your guidance, and all the time you have given us, the process would not have been as straightforward and we would not have made the progress that we have.”

GD, Slough and District Civic Society

“I want you to know the course was very informative and lots of good tips you gave us were brilliant and helpful.”

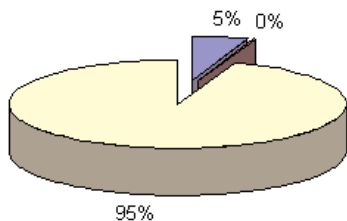
AA, Slough Museum

“The gains I made on the training course were tremendous. At the end of the course I was able to measure my own performance and felt a lot more confident and competent.”

SD, Citizens Advice Slough

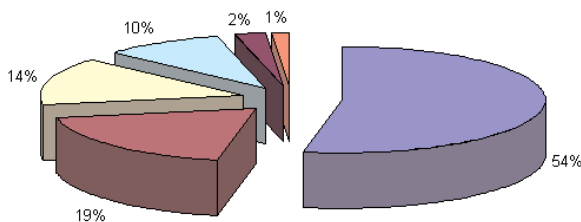
## Income and Expenditure

Incoming Resources



■ voluntary income ■ investment income □ Grants

Resources Expended



■ Staff costs ■ Projects □ Premises □ Overheads ■ Fundraising and Publicity ■ Governance

## Objectives for 2011/12

To secure further funding to make Slough CVS sustainable.

To continue to work on a number of cross cutting agendas which impact on health and social care and to assist our more vulnerable groups working with people who have health or disability issues on the subject of Personalisation.

To complete, in early 2012 the development of 29 Church Street as an office and meeting complex for voluntary organisations in Slough.

To continue to support the development of Slough's voluntary groups in all financial matters.

To enable community groups to participate in decisions made in Slough.

To increase significantly the number of Statutory Sector Commissioning contracts successfully tendered for by frontline Voluntary and Community Sector organisations.

# Services for Members

## Free Membership

As a member of SCVS your organisation would have the right to vote at AGMs and EGMs.

You would automatically be added to the SCVS mailing list and receive copies of newsletters.

In addition, SCVS members are offered the following services:

- Subsidised Training
- Support to build your organisation's capacity
- Fundraising information and advice
- Governance and Finance Support
- Networking opportunities
- Partnership working
- Information about the voluntary sector and running a voluntary organisation
- Participation events and activities

## Membership Criteria

Any local voluntary organisation working in Slough is eligible to be a member of SCVS.

Each member organisation gets one vote. Membership continues as long as the Organisation is active in Slough.

Download an application form from [www.sloughcvs.org.uk](http://www.sloughcvs.org.uk) or telephone 01753 524176.

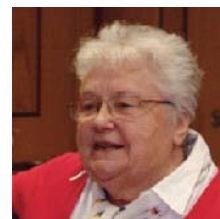
## Main Funders 2010 -11

We would like to thank all our funders:

Slough Borough Council  
Big Lottery Fund  
Primary Care Trust  
Slough Social Fund  
CapacityBuilders  
Children's Workforce Development Council  
WEA

and with special thanks and appreciation to Dolores Summers our volunteer bookkeeper.

# Chairman's Report



This past year has been a very interesting and challenging one for Slough CVS.

SLOUGH QUALITY PROTECTS (SQP) has gone from strength to strength with generic and sports editions used widely throughout the town. This Annual Report details the good news that SQP has gone national and is known as SIMPLE QUALITY PROTECTS thus helping organisations to demonstrate the standard and quality of their work in a coherent and consistent way.

Slough CVS has maintained both its quality and popularity in all aspects of its training programme while expanding its remit to include training on Social Enterprises and Bidding for Contracts.

Quality Assurance and the ability to diversify our funding streams are of paramount importance in the current economic climate.

Slough CVS were sorry to lose Mary Kelly and Jenie Betteridge both of whom left at the end of 2010 and wish them every success in their future roles.

Davina Lacey our Development Team Leader give birth to her second child, Anna, in the autumn of 2010 and both are thriving.

David Killick leaves this year as Treasurer of Slough CVS. Since December 1998 David has served Slough CVS assiduously as Treasurer. We owe David an enormous debt of gratitude and wish him well for the future.

With the reduction in numbers, the staff at Slough CVS are working very hard to ensure that there is no lowering of standards in the service they provide to the community. Together the Council of Management, Chief Executive and staff continue to work to support the voluntary and community sector in the town.

I would like to take this opportunity to thank our funders and supporters in all that they do for Slough CVS.

I am proud to serve as Chairman of Slough CVS

Eleanor Cryer (Mrs) M B E  
Chairman Slough CVS